



SUPPORT

WE PROVIDE ASSISTANCE USING
THE WORLD'S LEADING
AUDIO & VIDEO EXPERTS

MAINCONCEPT™

DECODER PACKS

PROFESSIONAL DIRECTSHOW MEDIA PLAYBACK

Q: Do the Decoder Packs also work under Windows 7 64Bit?

A: Yes, the 64-bit versions of the Decoder Packs work under Windows 7 64-bit as well.

Q: How can I use your decoders?

A: Our decoders can be used in every application that supports the DirectShow filters architecture. Additionally, they can be used in our ShowCase player application.

Q: Why is there no more audio after 30 seconds?

A: This is a restriction of the Decoder Packs demo version.

Q: Do you have a decoder that can play back DCI files?

A: Yes, our JPEG2000 Decoder Pack also supports DCI compliant streams.

Q: Do your decoders also support AC-3 six channels audio?

A: No, due to Dolby license restrictions, our Decoder Packs do not support AC-3. In these cases, audio must be muted for playback.

Q: Do you have a decoder that can play back AVCHD files on a PC?

A: Yes, our H.264/AVC Pro Decoder Pack can play back AVCHD footage.

Q: Are the Decoder Packs available for Mac OS X as well?

A: No, the Decoder Packs are a set of DirectShow filters and can only be used under Windows.